



2143

PATENT
Attorney Docket No.: SONY-22100

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:
Klaus Hofrichter et al.
Serial No.: 09/705,478
Filed: November 2, 2000
For: **REMOTE MANUAL,
MAINTENANCE, AND
DIAGNOSTIC SERVICES FOR
NETWORKED ELECTRONIC
DEVICES**
Group Art Unit: 2143
Examiner: Mauro Jr, Thomas J
TRANSMITTAL LETTER
162 North Wolfe Road
Sunnyvale, California 94086
(408) 530-9700
Customer Number 28960

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

Enclosed please find an amendment and response to the office action mailed on February 11, 2005 for filing with the U.S. Patent and Trademark Office.

The Commissioner is authorized to charge any additional fee or credit any overpayment to our Deposit Account No. 08-1275. An originally executed duplicate of this transmittal is enclosed for this purpose.

Respectfully submitted,
HAVERSTOCK & OWENS LLP

Dated: May 10, 2005

By: Jonathan O. Owens
Jonathan O. Owens
Reg. No.: 37,902

Attorneys for Applicants

CERTIFICATE OF REGISTRATION (CFR 1.8(a))

I hereby certify that this paper (along with any referred to as being attached or enclosed) is being deposited with the U.S. Postal Service on the date shown below with sufficient postage as first class mail in an envelope addressed to the: Commissioner for Patents, P.O. Box 1450 Alexandria, VA 22313-1450

HAVERSTOCK & OWENS LLP.

Date: 5/10/05 By:

JACK & OWENS LLP.
By: 



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For: REMOTE MANUAL,)	162 North Wolfe Road
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DIAGNOSTIC SERVICES FOR)	(408) 530-9700
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DEVICES)	Customer No. 28960

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

In response to the Office Action of February 11, 2005, please amend the subject application as follows:

AMENDMENTS

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 19 of this paper.